



# People and Change Consulting

### Board effectiveness and organisational culture

Increased scrutiny and regulation, coupled with the effects of the financial crisis and other challenges means greater focus and action is required by both directors and senior leaders, in defining and implementing a culture that reflects their values, a customer centric focus, ethical decision making and accountability at all levels. It is widely recognised that culture has an impact on every aspect of the organisation and how it operates from setting strategic vision, risk management, employee engagement and development, to product and service delivery standards.

At Grant Thornton, our board effectiveness and organisational culture specialists help our clients to devise a strategy and plan. This enables them to develop the right culture and values, and embed that in every part of what they do. We work closely with our clients to:

- understand and assess current board effectiveness and culture, identifying any gaps in policies, procedures, practice and implementation;
- help to design strategic cultural goals, organisational behavioural standards, ethical decision making frameworks and responsibility maps;
- support implementation of a people and customer compass, inclusive and collaborative leadership and diverse decision making; and
- measure board and executive accountability, manage regulatory and supervisory requirements, culture and conduct and define roles and responsibilities to reflect their new cultural landscape.



# Why Grant Thornton?



#### Agile and adaptable

Our adaptable consultants can tailor tools and methodologies to adapt to the changing environment.



# Collaborative culture

We collaborate across our team, the firm and with our clients to foster innovation, build partnerships and ensure shared decision making.



#### Proven track record

We have long established relationships with key leaders and have earned a reputation for consistently delivering to a high standard and exceeding client expectations.



#### Client focused

We discover what's important to you and make it important to us.

## Key contacts

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# Offices in Dublin, Belfast, Cork, Galway, Kildare, Limerick and Longford.



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