

Data Subject Access Requests

Under article 15 of the General Data Protection Regulation (GDPR) 2018, Data Subject Access Requests (DSARs) allow individuals to request and access any personal data relating to them and held by a company. Failure to comply with DSARs can result in substantial fines totaling up to €20 million or 4% of annual global turnover (whichever is higher), with data protection authorities empowered to enforce compliance rigorously.

The rapid proliferation of data volumes in recent years and the increasing number of data sources to search within organisations is creating significant pressure for companies to successfully identify and share the relevant “Personally Identifiable Information” (PII) with the data subject within the mandated 30-day deadline. The obligation on companies to find the relevant PII can be time-consuming and resource-intensive, and failure to meet one’s obligations under the act can be costly.

Navigating DSARs demands both legal acumen and technical capability. As the data landscape evolves, integrating advanced technology is no longer optional—it is crucial for every legal team challenged with managing time-sensitive assignments.

Our Services

At Grant Thornton, we go beyond the conventional. Our DSAR solutions are not just effective; they’re specifically customised to align with your organisation’s distinct needs. Understanding that every company is unique, our dedicated IT Investigations & Information Retrieval team will identify where the required data in your organisation is stored, use our specialised collection tools to gather this data and filter out the noise, and employ our state-of-the-art technology to quickly pinpoint all DSAR-relevant data for review. Furthermore, you dictate the terms.

Grant Thornton offers flexible services ranging from purely technology-based solutions allowing you to streamline the review of your data, to a fully GT-managed review where our expert legal risk advisers can determine the PII status of your data.



A workflow tailored to your needs

Targeted Collection

Identifying and collecting data from relevant sources only, ensuring a focused cost efficient review.

Data Processing

We rapidly process the data ensuring that it is available for immediate review.

PII Detection

Identify personal and sensitive data using keywords, regular expressions and AI techniques with over 90% accuracy in identifying relevant documents.



Redaction

Automated redaction paired with manual review guarantees DSAR compliance and safeguards against disclosing sensitive third party information.

Quality Assurance

Our bespoke live dashboards identify anomalies in the review as they arise ensuring constant oversight and control throughout the process.

Production of Documents

Consistently collate all relevant documents and securely transfer them to the data subject within the statutory time frame.

Our clients choose Grant Thornton because:

Our IT Investigations & Information Retrieval team are highly experienced and established experts who are available 24/7. We have extensive experience dealing with high-profile and sensitive cases of all kinds, many consisting of the retrieval and review of hundreds of millions of documents. Our mission is to utilise our technical skills to tailor and devise strategies that help our clients navigate and overcome complex data, legal

and regulatory obstacles. We have significant experience in the preparation of legal statements and reports, having submitted hundreds of affidavits on our clients' behalf.

Both our biometrically secured Forensic Laboratory and Digital Forensic network are ISO27001 and Cyber Essentials Plus certified.



Paul Jacobs

Partner, Forensic & Investigation Services
T: +353 1 680 5835
E: Paul.Jacobs@ie.gt.com



Mel McGovern

Director, Forensic & Investigation Services
D: +353 1 680 5893
E: Mel.McGovern@ie.gt.com



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